**COMPENSATION TABLE EXAMPLE – BROKEN HEATER**

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| The issue | Date reported | Date fixed or tenancy ended | Total number of days (A) | Daily rent  (B) | % estimate of loss of quiet enjoyment (C) | Action taken to minimise loss (mitigation) | Related losses & inconveniences | Total |
| *Broken heater* | *1 June 2024* | *Fixed 1 August 2024* | *61* | *$52.60* | *20%* | *Repeatedly asked for the heater to be fixed. Had to buy a heater ($50), for use in one room only, and electric blankets for the bedrooms ($50).* | *Electricity bill was $150 higher this winter than last winter.*  *Cost of heater & electric blankets ($100).* | *$641.72 (for quiet enjoyment – A x B x C)*  *$250.00 (for related losses)* |
| TOTAL | | | | | | | | *$891.72* |

**NB: For the loss of quiet enjoyment Tenants Victoria often uses the following equation to demonstrate how the amount has been estimated:   
  
A x B x C = $ compensation for the loss of enjoyment/use**

**A = the total number of days without the enjoyment/use**

**B = your daily rent**

**C = % estimate of loss**