**COMPENSATION TABLE EXAMPLE – BROKEN HEATER IN A HIRED CARAVAN**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| The issue | Date reported | Date fixed or tenancy ended | Total number of days (A) | Daily rent  (B) | % estimate of loss of quiet enjoyment (C) | Action taken to minimise loss (mitigation) | Related losses & inconveniences | Total |
| *Broken heater* | *1 June 2024* | *Fixed 1 August 2024* | *61* | *$35.20* | *20%* | *Repeatedly asked for the heater to be fixed. Had to buy a heater ($50) and an electric blanket for the bed ($50).* | *Electricity bill was $110 higher this winter than last winter.*  *Cost of heater & electric blanket ($100).* | *$429.44 (for quiet enjoyment – A x B x C)*  *$210.00 (for related losses)* |
| TOTAL | | | | | | | | *$639.44* |

**NB: For the loss of quiet enjoyment Tenants Victoria often uses the following equation to demonstrate how the amount has been estimated:   
  
A x B x C = $ compensation for the loss of enjoyment/use**

**A = the total number of days without the enjoyment/use**

**B = your daily rent**

**C = % estimate of loss**