

## Example of claim details for compensation in Part 9 of VCAT's General Application to the Residential Tenancies List form

### PART 9: CLAIM DETAILS - WHAT DO YOU WANT VCAT TO DO?

#### 1. What orders do you want VCAT to make?

You need to tell us the relevant section number of the *Residential Tenancies Act 1997* that relates to your claim, if you can, and what orders you want VCAT to make.

You may also have to provide specific information or documents to support your application. If you do not provide information or documents that VCAT needs, your application may be delayed.

To see a list of common disputes we hear and their section numbers, go to [www.vcat.vic.gov.au/rentingnotice](http://www.vcat.vic.gov.au/rentingnotice).

*Section 209\* – compensation for breaches of section 67 and section 68*  
*Section 452 – general dispute*

*(\*Note: if you have already moved out before you apply for compensation you can apply under section 210 instead of section 209)*

#### 2. Provide more details about your claim.

You must give complete details about your claim, including:

- how you have calculated any amounts you are asking for
- why you are asking for the above orders.

This will help the respondent understand why you have made this application. If you need more space, you can attach a document setting out the details of the claim.

*The claim is for compensation for a heater that was not in good repair for approximately 2 months. The rental agreement started on 1 June 2020. The current rent, and for the relevant period, is \$1,600 per calendar month. The daily rent is \$52.60.*

*Timeline: On 1 June 2021 I emailed the rental provider, via the agent, about the heater not working. On 4 June 2021 and 10 June 2021 I called the agent to follow up on my email. On 1 July 2021 I emailed the rental provider again, via the agent, to report the problem again and to raise that the rental provider was in breach of sections 67 and 68 by not fixing the heater. On 1 August 2021 the rental provider sent a plumber who repaired the heater. On 1 August 2021 I gave the rental provider a Notice of Breach of Duty asking for compensation for the time the heater was broken. This has not been paid.*

*Amount claimed: \$891.72*

*Attachments:*

*Copies of emails sent to the agent and screen shot of calls made to the agent*

*Copy of the Notice of Breach of Duty given on 1 August 2021*

*Table showing how I calculated my claim*

*Receipts for a heater and electric blankets I had to buy while the heater was broken*

*Copy of my electricity bill which shows how much more electricity was used this winter compared to last winter*